Engagement Policy Implementation Statement ("EPIS")

Plumbing & Mechanical Services (UK) Industry Pension Scheme (the "Scheme")

Scheme Year End – 5 April 2024

The purpose of the EPIS is for us, the Trustee Directors of the Plumbing & Mechanical Services (UK) Industry Pension Scheme, to explain what we have done during the year ending 5 April 2024 to achieve certain policies and objectives set out in the Statement of Investment Principles ("SIP"). It includes:

- How our policies in the SIP about asset stewardship (including both voting and engagement activity) in relation to the Scheme's investments have been followed during the year; and
- 2. How we have exercised our voting rights or how these rights have been exercised on our behalf, including the use of any proxy voting advisory services, and the 'most significant' votes cast over the reporting year.

Our conclusion

Based on the activity we have undertaken during the year, we believe that the policies set out in the SIP have been implemented effectively.

In our view, most of the Scheme's material investment managers were able to disclose adequate evidence of voting and engagement activity, and that the activities completed by our investment managers align with our stewardship expectations.

Not all underlying investment managers could provide all the requested engagement information. We will work with our investment adviser, Aon Investments Limited ("Aon") and continue to engage with these investment managers to encourage improvements in their reporting.

How voting and engagement policies have been followed

The Scheme is invested in both pooled and segregated funds, where the responsibility for stewardship – including voting and engagement - is delegated to the Scheme's investment managers.

We reviewed the stewardship activity of the material investment managers carried out over the Scheme year and in our view, most of the investment managers were able to disclose adequate evidence of voting and engagement activity.

More information on the stewardship activity carried out by the Scheme's investment managers can be found in the following sections of this report.

Ongoing Monitoring

Investment monitoring takes place on a quarterly basis with a monitoring report being provided to the Directors by Aon. Aon's monitoring includes ESG (Economic, Social and Governance) ratings and highlights any areas of concern, or where action is required. The ESG rating system is for buy rated investment strategies and is designed to assess whether investment managers integrate responsible investment and more specifically ESG considerations into their investment decision making process. The ESG ratings are based on a variety of qualitative factors, starting with a proprietary due diligence questionnaire, which is completed by the fund manager. Aon's researchers also conduct a review of the managers' responsible investment related policies and procedures, including a review of their responsible investment policy, active ownership, proxy voting and/or stewardship policies.

Climate risk management / TCFD / Carbon reporting

The Scheme has been progressing throughout the year towards meeting the requirements as set out as part of the Task Force on Climate-related Financial Disclosures (TCFD) and has published its second year report as part of this year's annual reporting process. The TCFD establishes a set of eleven clear, comparable, and consistent recommended disclosures about the risks and opportunities presented by climate change. The increased transparency encouraged through the TCFD recommendations is intended to lead to decision-useful information and therefore better-informed decision-making on climate-related financial risks.

The Scheme's stewardship policy can be found in the SIP: https://www.plumbingpensions.co.uk/media/Documents/SIP-Sept22-FINAL.pdf

What is stewardship?

Stewardship is investors using their influence over current or potential investees/issuers, policy makers, service providers and other stakeholders to create long-term value for clients and beneficiaries leading to sustainable benefits for the economy, the environment and society.

This includes prioritising which Environmental Social Governance ("ESG") issues to focus on, engaging with investees/issuers, and exercising voting rights.

Differing ownership structures means stewardship practices often differ between asset classes.

Source: UN PRI

Our Engagement Action Plan

Based on the work we have done for the EPIS, we have decided to take the following steps over the next 12 months:

- 1. While Legal and General Investment Management "LGIM" provided a comprehensive list of fund-level engagements, which we find encouraging, it did not provide detailed engagement examples specific to the funds in which we are invested, as per the Investment Consulting Sustainability Working Group ("ICSWG") industry standard engagement reporting template. Our investment adviser, Aon, will continue to engage with LGIM to better understand its engagement practices and discuss the areas that are behind those of its peers.
- 2. We will invite each of our investment managers to a meeting to get a better understanding of their voting and engagement practices, and how these help us fulfil our Responsible Investment policies.
- 3. We will continue to undertake regular, detailed ESG monitoring of our managers.

Our Equity manager's voting activity

Good asset stewardship means being aware and active on voting issues, corporate actions and other responsibilities tied to owning a company's stock. We believe that good stewardship is in the members' best interests to promote best practice and encourage investee companies to access opportunities, manage risk appropriately, and protect shareholders' interests. Understanding and monitoring the stewardship that investment managers practice in relation to the Scheme's investments is an important factor in deciding whether a manager remains the right choice for the Scheme.

Voting rights are attached to listed equity shares, including equities held in multi-asset funds. We expect the Scheme's equity-owning investment managers to responsibly exercise their voting rights.

Why is voting important?

Voting is an essential tool for listed equity investors to communicate their views to a company and input into key business decisions.
Resolutions proposed by shareholders increasingly relate to social and environmental issues.

Source: UN PRI

Voting statistics

The table below shows the voting statistics for the Scheme's equity manager, LGIM, for the year to 31 March 2024. The voting information provided is for the year to 31 March 2024 broadly matches the Scheme year end.

Funds	Number of resolutions eligible to vote on	% of resolutions voted	% of votes against management	% of votes abstained from
LGIM - Future World Developed Minimum Volatility Index Fund	5,849	99.6%	23.2%	0.2%
LGIM - RAFI Developed Reduced Carbon Pathway Equity Index Fund	21,184	99.8%	21.7%	0.2%

Source: Investment Manager. Please note that the 'abstain' votes noted above are a specific category of vote that has been cast and are distinct from a non-vote.

Use of proxy voting advisers

Many investment managers use proxy voting advisers to help them fulfil their stewardship duties. Proxy voting advisers provide recommendations to institutional investors on how to vote at shareholder meetings on issues such as climate change, executive pay and board composition. They can also provide voting execution, research, record keeping and other services.

Responsible investors will dedicate time and resources towards making their own informed decisions, rather than solely relying on their adviser's recommendations.

The table below describes how the Scheme's equity manager, LGIM uses proxy voting advisers.

Why use a proxy voting adviser?

Outsourcing voting activities to proxy advisers enables managers that invest in thousands of companies to participate in many more votes than they would without their support.

oxy voting adviser
ardship team uses - Institutional Shareholder Services Inc (ISS) ic voting platform to electronically vote clients' shares. All voting GIM and we do not outsource any part of the strategic decisions. ider votes in accordance with our position on ESG, we have put in icy with specific voting instructions.

Source: Investment Manager

Significant voting examples

To illustrate the voting activity being carried out on our behalf, we asked LGIM to provide a selection of what it considers to be the most significant votes in relation to the Scheme's funds. A sample of these significant votes can be found in the appendix.

Our investment managers' engagement activity

Engagement is when an investor communicates with current (or potential) investee companies (or issuers) to improve their ESG practices, sustainability outcomes or public disclosure. Good engagement identifies relevant ESG issues, sets objectives, tracks results, maps escalation strategies and incorporates findings into investment decision-making.

The table below shows some of the engagement activity carried out by the Scheme's material investment managers. The managers have provided information for the most recent calendar year available. Some of the information provided is at a firm-level i.e., is not necessarily specific to the funds invested in by the Scheme.

Funds	Number of engagements		
	Fund level	Firm level	Themes engaged on at a fund/ firm level
LGIM – Future World Developed Minimum Volatility Index Fund	301	2,500	Other - Corporate Strategy Environment - Climate Change; Climate Impact Pledge Governance - Remuneration; Board Composition
LGIM – RAFI Developed Reduced Carbon Pathway Equity Index Fund	531	2,500	Environment - Climate Change; Climate Impact Pledge Governance - Remuneration; Board Composition Other - Corporate Strategy
Insight – Global ABS Fund*	75	2,521	Environment - Climate Change Strategy, Financial & Reporting - Strategy/Purpose; Financial Performance; Reporting; Capital Allocation
PIMCO – Diversified Income Duration Hedged Fund	174	1,355	Environment - Climate Change Governance - Board, Management & Ownership Strategy, Financial & Reporting - Capital Allocation; Financial Performance; Strategy/Purpose
DTZ – Property Segregated Fund**	50	3,000	Environment - Climate Change; Natural Resource Use/Impact; Pollution, Waste Strategy, Financial & Reporting - Capital Allocation; Financial Performance
CBRE – Long Income Investment Fund	Not provided	Not provided	Environment – Climate Change Strategy, Financial & Reporting – Green leases
KKR – Diversified Core Infrastructure Fund***	7 portfolio companies (out of 7) were surveyed within the Diversified Core Infrastructure Fund	Not provided	While KKR engages extensively with portfolio companies, it does not track its engagement with them on any topic, including ESG related issues.

Source: Investment Managers.

Data limitations

At the time of writing, the following managers did not provide all the information we requested:

 The engagement information we received from CBRE was limited. The manager noted that the firm and its property managers, on its behalf, engage with tenants on an ongoing basis and do not keep statistics on individual engagements.

^{*}Insight did not provide fund level themes; themes provided are at a firm-level.

^{**} DTZ confirmed they engage with all occupiers and suppliers at fund and firm level. DTZ estimate they have 2,000 occupiers and suppliers at firm-level with an average of 1.5x engagements during the year with each.

^{***} KKR engagement data is at Dec 2022.

- LGIM did provide fund-level engagement information but not in the industry standard template. Additionally, the engagement examples provided were less detailed than required by this template.
- Insight did not provide the themes engaged at the fund level and noted that it does not track this data for securitised finance instruments.
- KKR did provide some of the engagement information but representing
 the calendar year 2022. The manager also did not provide engagement
 information at firm level. The manager also stated that it does not track
 its engagements with the portfolio companies and hence was unable to
 provide engagement themes. This is typical for alternative funds.

This report does not include commentary on the Scheme's investment in LDI, gilts and cash because of the limited materiality of stewardship to these asset classes.

This report does not include commentary on the Scheme's AVC managers on the grounds of materiality.

Appendix – Significant Voting Examples

In the table below are some significant vote examples provided by the Scheme's investment manager. We consider a significant vote to be one which the investment manager considers significant. Investment managers use a wide variety of criteria to determine what they consider a significant vote, some of which are outlined in the examples below:

LGIM – Future World Developed	Company name	McDonald's Corporation
Minimum Volatility Index Fund	Date of vote	25-May-2023
	Approximate size of	
	fund's/mandate's holding as at	1.0
	the date of the vote (as % of	1.0
	portfolio)	Resolution 5 – To Adopt Policy to Phase Out
	Summary of the resolution	Use of Medically-Important Antibiotics in Beef
	cumulary of the recolution	and Pork Supply Chain.
	How you voted?	Votes supporting resolution
	Where you voted against	LGIM pre-declared its vote intention for this
	management, did you	meeting on the LGIM Blog. As part of this
	communicate your intent to the	process, a communication was set to the
	company ahead of the vote?	company ahead of the meeting.
		Antimicrobial resistance ('AMR') is a key area
		of focus within LGIM's approach to health, and
		we consider AMR to be a systemic risk.The resolution asks McDonald's to adopt a
		company-wide policy to phase out the use of
		medically important antibiotics for disease
	Rationale for the voting	prevention purposes in its beef and pork supply
	decision	chains and to set targets with timelines, metrics
		for measuring implementation, and third-party
		verification. In line with the shareholder
		resolution on AMR that LGIM has co-filed and
		our conviction that AMR is a systemic risk, we
	Outcome of the vote	will be voting FOR. Fail
	Implications of the outcome eg	Fall
	were there any lessons learned	1014 31 6 6 9 9
	and what likely future steps will	LGIM will continue to engage with the company
	you take in response to the	and monitor progress.
	outcome?	
		Pre-declaration and Thematic – Health: LGIM
	On which criteria have you	considers this vote to be significant as
	assessed this vote to be most	Antimicrobial resistance ('AMR') is a key area
	significant?	of focus within LGIM's approach to health, and consider AMR to be a systemic risk.
_GIM - RAFI Developed	Company name	Shell Plc
Reduced Carbon Pathway Equity Index Fund	Date of vote	23-May-2023
	Approximate size of	20 May 2020
	fund's/mandate's holding as at	4.0
	the date of the vote (as % of	1.2
	portfolio)	
	Summary of the resolution	Resolution 25 - Approve the Shell Energy
		Transition Progress
	How you voted?	Votes against resolution
		LGIM publicly communicates its vote
	Minera you you day are	instructions on its website the day after the
	Where you voted against	company meeting, with a rationale for all votes
	management, did you communicate your intent to the	against management. It is our policy not to engage with our investee companies in the
	company ahead of the vote?	three weeks prior to an AGM as our
	company and a or the vote:	engagement is not limited to shareholder

	Rationale for the voting decision	Climate change: A vote against is applied, though not without reservations. We acknowledge the substantial progress made by the company in meeting its 2021 climate commitments and welcome the company's leadership in pursuing low carbon products. However, we remain concerned by the lack of disclosure surrounding future oil and gas production plans and targets associated with the upstream and downstream operations; both of these are key areas to demonstrate alignment with the 1.5°C trajectory.
	Outcome of the vote	Pass
	Implications of the outcome eg	
	were there any lessons learned	LGIM continues to undertake extensive
	and what likely future steps will	engagement with Shell on its climate transition
	you take in response to the outcome?	plans.
wasting at Manager	On which criteria have you assessed this vote to be most significant?	Thematic - Climate: LGIM is publicly supportive of so called "Say on Climate" votes. We expect transition plans put forward by companies to be both ambitious and credibly aligned to a 1.5°C scenario. Given the high-profile of such votes, LGIM deem such votes to be significant, particularly when LGIM votes against the transition plan.

Source: Investment Manager.